



INTERNAL ADVERTISEMENT

ADVENTURE MANAGER - HERITAGE EXPEDITIONS AFRICA

Introduction

Applications are invited from suitably qualified personnel to fill in the position of Adventure Manager for Heritage Expeditions Africa and the successful candidates will be based in Victoria Falls

The position reports to the General Manager for Heritage Expeditions Africa.

Responsibilities Include:

- ❖ Oversee daily adventure operations ensuring seamless execution of all activities.
- ❖ Ensure compliance with safety standards, regulatory requirements, and company policies.
- ❖ Lead, train and supervise adventure guides and operational teams.
- ❖ Design and enhance adventure experiences to meet guest expectations and brand standards.
- ❖ Manage equipment, maintenance schedules, and operational logistics.
- ❖ Monitor customer feedback and implement continuous improvements.
- ❖ Coordinate with internal departments including sales, reservations, and logistics.
- ❖ Prepare operational reports and performance metrics for management review.
- ❖ Manage budgets and control operational costs effectively.
- ❖ Ensure high standards of customer service and guest satisfaction at all times.

Job Specifications

The candidate should have the following:

- ❖ Degree in Tourism, Leisure, Hospitality Management, or related field.
- ❖ Minimum of 2 years' experience in adventure tourism or outdoor operations.
- ❖ Proven leadership and team management experience.
- ❖ Strong understanding of safety standards and risk management in adventure activities.
- ❖ Excellent communication and interpersonal skills.
- ❖ Ability to work in a fast-paced and high-pressure environment.
- ❖ Knowledge of Victoria Falls tourism market is an added advantage
- ❖ Must be a person of unquestionable integrity

All applications, accompanied by a detailed CV, should be submitted online by not later than 01 May 2026 on the following link

<https://rtgafrica.com/careers/jobs/adventure-manager-heritage-expeditions-africa/>