



INTERNAL ADVERTISEMENT

Receptionist Cashier

Introduction

Applications are invited from suitably qualified personnel to fill in the position of **Receptionist Cashier** for Rainbow Tourism Group and the successful candidate will be based in the Front Office Department at Victoria Falls Rainbow Hotel.

The position reports to Front Office Supervisor.

Responsibilities Include:

- ❖ Attending to guests and guest enquiries, interacting with guests and collecting guest feedback.
- ❖ Taking note of guests special needs and communicating accordingly
- ❖ Taking guest reservations, checking in and checking out guests and conducting cashiering functions.
- ❖ Maintaining guest accounts, updating guest profiles, transferring city ledger to accounts receivable and ensuring guest history accounts are kept current.
- ❖ Must be knowledgeable about the hotel's emergency procedures
- ❖ Must be knowledgeable about keys to the City

Job Specifications

The candidate should have the following:

- ❖ National Diploma in Tourism and Hospitality Management a **must**
- ❖ Very good communication and interpersonal skills
- ❖ Hands-on experience with the Opera system.
- ❖ 2 years' experience in a similar position.
- ❖ Ability to work under minimum supervision.
- ❖ Organizational commitment and dedication.
- ❖ Accuracy and attention to detail is a prerequisite.

All applications, accompanied by a detailed CV, should be submitted online by not later than 26 February 2024 on the link below;

<https://rtgafrica.com/careers/jobs/receptionist-cashier-6/>

The Human Resources Director

Rainbow Tourism Group

1 Pennefather Avenue Harare