

INTERNAL JOB ADVERTISEMENT

SALES CONSULTANT X 4

Applications are invited from suitably qualified and experienced persons to fill-in the vacancy

of Sales Consultants at Heritage Expeditions Africa

- Reporting to : Sales Manager
- Location : Harare

PRINCIPAL ACCOUNTABILITIES:

- Take bookings (direct, telephone and email) and channel to the respective activities for Heritage Expeditions Africa
- Daily telesales calls and social media marketing
- Gathering market intelligence
- Be able to follow up on deposits, payments and cancellations and be able to process these efficiently.
- Handling of online bookings and manage the Heritage page.
- Build and maintain profitable relationships with clients
- Compile customer database
- Attend to walk-in clients

PERSON SPECIFICATION AND DESIRABLE ATTRIBUTES:

- Degree in Tourism and Hospitality Management or Tourism and Leisure
- Diploma in Sales and Marketing an added advantage
- Must be extremely sales orientated.
- Excellent customer service skills
- Good communication skills.
- Highly Computer literate
- Very active on social media

All applications accompanied by detailed CVs should be submitted to; **The Human Resource Director** Rainbow Tourism Group 1 Pennefather Avenue <u>Harare</u>

Or emailed to; <u>Recruitment@rtg.co.zw</u> by no later than 7 November 2023